

OUR PROCESS

1st Communication

- At our first communication, we will ask questions to try and get an idea of the scope of the project. We will try and evaluate your needs and vision, and with the information provided by you we will give you a very rough estimate. If we are a good fit for each other we will proceed to the next step in the process, and set up a time for an in-home consultation

On-Site Consultation (\$0-\$150)

- At your in-home consultation we go over our entire process from start to finish as well as the timeline. We will ask more questions to try and narrow down exactly what will work best for your home and your needs. We will take any necessary measurements and put together your proposal. We will discuss the numerous options available to you, and what we would recommend for your particular situation and vision. If you choose to proceed with us, any consultation charges will be applied to the deposit costs.

Proposal

- After the on-site visit we will prepare and send you a detailed estimate of our entire scope of work. It will have the options and upgrades that we have discussed listed along with their costs.

After The Proposal

- Once you have had time to go over the proposal, you can contact us and determine which options and upgrades work for you, and request any changes. We will revise the proposal if necessary and resend it to you. (you do not have to finalize all options at this time). If everything looks good, you can approve the proposal online and send a deposit.

After Approval of the Proposal/Deposit

- To schedule any work or order any material, we require a minimum deposit of 50% or 100% of material costs whichever is greater. Once we receive the deposit we will schedule your project. If needed we will schedule wood delivery, moisture testing, and sample meetings at this time as well.

Before We Begin

- Any areas of work should be cleared of any furniture and appliances. Any wall hangings that could fall from vibration should be removed. All HVAC systems should be up and running for a minimum of 2 weeks before any work is to begin. 60-80 degrees and 30-50% Relative Humidity are a requirement. We will need to have access to the home. We will also need to be able to park as close to the home as possible. For any questions please ask or see our "What You Can Expect From Us" page

First Day Of Project

- If stain color has not been chosen ahead of time, We will apply samples to be chosen by 6:00 pm on day 1 of any sand and finish project. We offer 3 standard stain samples for free, additional samples are \$50 per sample

Final Day Of Project

- Complete Balance is due at project completion.